

GODDESS BEADS RETURN POLICY

Your satisfaction is important to us. If for any reason you are not completely satisfied with your purchase, you may return or exchange it within 30 days of receiving it.

To return or exchange your product to our online store:

- Please fill out the Return Form on the item(s) you are returning.
Be sure to include the completed form with your package along with your receipt.
- Indicate whether you would like a charge credit or an exchange, and fill out the appropriate information on the Return Form.
- Allow 1-2 billing cycles for the credit to appear on your statement.
- Do not send your package COD as it will not be accepted
- Shipping charges are non-refundable
- For an exchange order we pay the outgoing shipping cost if we've sent the wrong item or the item is defective.
- All credits will be refunded to your original method of payment

Returns and Exchanges must be sent to:

Goddess Beads
4217 Ethel Avenue
Studio City, CA 91604

For other inquiries call our toll free # (800) 752-3930

RETURN FORM

Order information:

Customer First Name: _____ Last Name _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone #: _____ E-Mail: _____

Transaction information:

Order #: _____ Date of Purchase: _____

Credit Card Information:

Card Issuers Name: _____ Card Type: _____

Credit Card #: _____ Exp. Date: _____

Exchange Information:

SKU #: _____ Color: _____ Style #: _____ Size: _____

Qty: _____

Reason for exchange: _____

Return Information:

Credit: _____ Charge Credit _____ Exchange _____

Reason for Return:

